

Floover Warranty



Floover Flooring warranty is maintained for a period of **15 years** (from purchase date).

- Floover will retain its dimensional stability, as indicated on technical data sheet.
- Different components will remain glued, (with conditions not over 70°C) as indicated.
- Joins between pieces will remain closed, in installations up to 200 m² or maximum length of 18 lm, without the use of T joins.
- The colour will be not modified by sunshine, with proper use. Obviously, extreme exposure to sun or extremely aggressive chemical products can affect the design, and will be excluded from this warranty.
- Static electricity will be not produced by slipping

This warranty is valid if:

- The product has been installed under all indications of Floover® laying instructions which appear on the back of the packaging.
- The product must be maintained periodically, according to the instructions recommended by Floover®. This warranty is not valid if the effects are produced by the incorrect maintenance and insufficient frequency, for methods or materials not adequate, cuts or marks caused by sharp objects.
- The warranty is subject to appropriate use or per adequate conditions of temperature or humidity, indicated in the laying Instructions text.
- Defect for over abrasion is defined if it affects an area over 10% of the total area installed.

Under the following installation conditions:

- Surface must be dry and no over humidity (<2,5% in concrete and between 40-60% in ambience humidity)
- Base Floor levelled with a difference \pm 3 mm per meter as maximum).
- Sub floor material must be concrete or any other compact and resistant floor.
- Base Floor must be in good conditions, clean (no screws or glues) and free of objects.
- Distance between joins not less than 300 mm between pieces is recommended.
- 10 mm of empty space for dilatations all over the perimeter, including structural elements.

Under the following conditions of use:

- Adequate use recommended by Floover® according to the category selected.
- Dimensions and conditions of the room must be appropriate (sub floor conditions, ambience humidity, etc...) and in the case of under floor water heating system, adhere to the protocol of start up.
- The maintenance must be as according to the Floover® laying Instructions. For initial use, Floover® recommends FLOOVER CLEANER.

Complaints:

Once a complaint is submitted according to Floover® instructions, and in case that the Complaint is Accepted, the customer will receive a replacement of the material (or similar or superior quality in case of impossibility), delivered in the same original destination.

Any installation costs, de-installing flooring, etc... are not included in the fabrication warranty.

If the Complaint is produced after 1 year of the installation of the material, an annual accumulative reduction is applied from the purchase value of -4% per year.